

Solar Battery Promotion - Terms and Conditions

1 Promoter

The promoter is Solar Service Guys Pty Ltd (ABN 76 121 907 579) (**SSG**) of 10 Success Street, Acacia Ridge QLD 4110.

2 Promotion period

The promotion opens on 14 September 2026 and closes on the earlier of (a) 11.59pm AEST on 31 December 2026 or (b) once applicable battery stock is exhausted (**Promotion Period**). SSG will publish a notice on its website if the promotion closes early due to exhaustion of battery stock. Entries received after the closing date will not be considered.

3 Eligibility

Entry is open to individuals that:

- (a) are aged 18 years or older;
- (b) are the owner or authorised occupant of a residential property in the Sydney, Melbourne or Brisbane metropolitan area; and
- (c) have an existing solar photovoltaic system installed at that property.

No purchase is required to enter. One entry per person and per household. Employees of SSG and their immediate family members are not eligible to enter.

4 How to enter

To enter, a participant must complete the online registration form at <https://www.solarserviceguys.com.au/lg-battery-giveaway/> with the following details:

- (a) name, email address and phone number;
- (b) postcode;
- (c) confirmation that the participant has an existing solar system installed;
- (d) approximate age of the solar system; and
- (e) a photo of the inverter nameplate.

Entries must be submitted during the Promotion Period. By submitting an entry, the participant agrees to these terms.

5 Selection

Each week during the Promotion Period, SSG will select one eligible entrant to receive the Prize (defined below).

The selected entrant will be chosen by SSG based on the suitability of their solar system for battery installation, assessed by reference to the following entry form data:

- (a) existing solar system type and age;
- (b) inverter model and compatibility (from the nameplate photo); and

(c) postcode and proximity to SSG service areas.

SSG's assessment and decision is final and no correspondence will be entered into. The selected entrant will be notified by email.

If, in SSG's reasonable assessment, no eligible entrant in a particular week has a solar system suitable for battery installation, SSG may carry the Prize to the following week or extend the selection pool.

If a selected entrant does not respond to SSG's notification within 7 days, SSG may select another entrant.

6 Prize

The selected entrant will receive one LG Prime 16 battery system, fully installed at no additional cost to the entrant (**Prize**). The Prize is valued at approximately \$4,000 (fully installed).

The Prize is subject to the following conditions:

- (a) the entrant's solar system and property must be suitable for battery installation, as assessed by SSG;
- (b) SSG must be satisfied that the installation can be completed safely and in compliance with all applicable laws, regulations and standards;
- (c) the entrant must provide reasonable access to the property for SSG and its installers to complete the installation;
- (d) the Prize is not transferable and cannot be exchanged for cash or any other benefit; and
- (e) installation will be scheduled at a mutually convenient time, subject to SSG's availability.

7 Liability

To the maximum extent permitted by law, SSG's liability in connection with the promotion and Prize is limited to the value of the Prize. SSG is not liable for any indirect or consequential loss. Nothing in these terms excludes, restricts or modifies any consumer guarantee or other right under the Australian Consumer Law that cannot be excluded, restricted or modified by agreement.

8 Privacy

Personal information and images collected through the registration form will be used by SSG to administer this promotion, assess system suitability and to contact entrants about SSG's other products and services (unless the entrant opts out). SSG may share personal information with other entities within its corporate group for purposes related to the promotion. Personal information will be handled in accordance with the Privacy Act 1988 (Cth) and SSG's [privacy policy](#). Entrants may contact SSG at the address above to access or correct their personal information.

9 General

SSG reserves the right to amend, suspend or cancel the promotion at any time if circumstances beyond its control make it necessary to do so. These terms are governed by the laws of Queensland.